



R20AY

IMPORTANT SAFETY RECALL NOTICE

NHTSA Recall Number: 20V-456 School Bus
NHTSA Recall Number: 20V-455 Non-School Bus

DATE: August 28, 2020
TO: U.S. DEALERS
SUBJECT: R20AY – Steering Wheel Nut Torque Confirmation

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

This important safety recall notice applies to your buses identified by both Blue Bird Body Number and Vehicle Identification Number (VIN) on the attached yellow cover sheet.

Blue Bird Body Company is voluntarily recalling the following:

- Certain model year 2021 Blue Bird Vision School Buses
 - manufactured from January 25, 2020 through June 2, 2020
- Certain model year 2021 Blue Bird Vision Non-School Buses
 - manufactured on May 18, 2020
- Certain model year 2021 Blue Bird All American School Buses
 - manufactured from February 1, 2020 through June 6, 2020
- Certain model year 2021 Blue Bird All American Non-School Buses
 - manufactured from March 14, 2020 through April 20, 2020

On the subject buses, it has been determined that the nut that retains the steering wheel to the steering shaft may not have been torqued to factory specifications on the affected buses. Improperly torqued nuts could cause excessive movement of the steering wheel and loss of steering control. Blue Bird has evaluated the risk to motor vehicle safety related to this condition and determined that there is a potential for injury to the occupants and bystanders in the event that the steering wheel was improperly assembled. Blue Bird shall conduct a voluntary safety recall to correct this potential issue. There is a potential for a crash should the steering wheel completely separate. Excessive steering wheel movement in the direction of the steering column is a warning that the steering wheel nut is loose.

Corrective Action:

To correct this condition, the steering wheel nut must be inspected for proper torque and torqued properly according to the Blue Bird provided instructions, if necessary.

Labor Reimbursement:

Blue Bird will reimburse the labor cost of the repairs related to this recall at no cost to you the Dealer or to the vehicle owner. The standard repair time (SRT) to accomplish these repairs in accordance with the R20AY remedy procedure(s) is outlined below.

Repair Options and allowable labor times for this campaign:

Repair A: (Inspection & Torque)

- 0.1 hours (6 minutes)



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Blue Bird Body Company
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Administering the Recall and Parts:

Parts **are not** required for Recall R20AY, Steering Wheel Nut Torque Confirmation

If Blue Bird's records indicate bus(es) subject to this recall were delivered in your service area, a list of affected bus(es) will be enclosed. The bus(es) will be identified by Blue Bird Body Number and Vehicle Identification Number (VIN) on the enclosed yellow cover sheet. **Dealers should verify correct owners and assure that complete mailing and shipping addresses are provided for each listed owner.**

It is the dealer's responsibility to verify that the correct owner name, address, and telephone number is provided for each listed vehicle. Any corrections or updates should be made in ClaimsCenter. Addresses that cannot be updated should be forwarded to the Recall Administrator.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Dealers are reminded of their responsibilities under Section 154 of The National Traffic and Motor Vehicle Safety Act of 1991. Dealers are required to complete modifications on units in their inventory before delivering to the final owner. Reference Blue Bird Body Company Distributor Memo No. 42-92.

If you have in your possession or have sold a bus that was purchased from another dealer, that may be affected by this recall, please notify Lisa Hancock at 478-822-2242 or lisa.hancock@blue-bird.com Questions regarding this recall campaign should be directed to Lisa Hancock, as well.

Sincerely,

Lisa Hancock

Corporate Recall Administrator
Blue Bird Corporation
402 Blue Bird Blvd, Fort Valley, Georgia 31030
Phone 478.822.2242
lisa.hancock@blue-bird.com



R20AY

IMPORTANT SAFETY RECALL NOTICE

NHTSA Recall Number: 20V-456 School Bus
NHTSA Recall Number: 20V-455 Non-School Bus

DATE: August 28, 2020

SUBJECT: R20AY – Steering Wheel Nut Torque Confirmation

Dear Blue Bird Owner:

This important safety recall notice applies to your bus(es) identified by both Blue Bird Body Number and Vehicle Identification Number (VIN) on the enclosed pink cover sheet. If you no longer own the subject bus(es), please complete the appropriate section of the yellow cover sheet and return to Blue Bird in the enclosed pink postage prepaid envelope.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Blue Bird Body Company is voluntarily recalling the following:

- Certain model year 2021 Blue Bird Vision School Buses
 - manufactured from January 25, 2020 through June 2, 2020
- Certain model year 2021 Blue Bird Vision Non-School Buses
 - manufactured on May 18, 2020
- Certain model year 2021 Blue Bird All American School Buses
 - manufactured from February 1, 2020 through June 6, 2020
- Certain model year 2021 Blue Bird All American Non-School Buses
 - manufactured from March 14, 2020 through April 20, 2020

On the subject buses, it has been determined that the nut that retains the steering wheel to the steering shaft may not have been torqued to factory specifications on the affected buses. Improperly torqued nuts could cause excessive movement of the steering wheel and loss of steering control. Blue Bird has evaluated the risk to motor vehicle safety related to this condition and determined that there is a potential for injury to the occupants and bystanders in the event that the steering wheel was improperly assembled. Blue Bird shall conduct a voluntary safety recall to correct this potential issue. There is a potential for a crash should the steering wheel completely separate. Excessive steering wheel movement in the direction of the steering column is a warning that the steering wheel nut is loose.

Corrective Action:

To correct this condition, the steering wheel nut must be inspected for proper torque and torqued properly according to the Blue Bird provided instructions, if necessary.

Labor Reimbursement:

Blue Bird will reimburse the labor cost of the repairs related to this recall at no cost to you the vehicle owner. The standard repair time (SRT) to accomplish these repairs in accordance with the R20AY remedy procedure(s) is outlined below.

Repair Options and allowable labor times for this campaign:

Repair A: (Inspection & Torque)

- 0.1 hours (6 minutes)

BLUE BIRD BODY COMPANY
3920 Arkwright Road, Suite 200, Macon, GA 31210 – (478) 825-2021



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Administering the Recall and Parts:

Parts **are not** required for Recall R20AY, Steering Wheel Nut Torque Confirmation

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If the modifications directed by this notification were performed on your bus prior to the receipt of this recall notification, attach a copy of the work order/invoice. Mail the documents in the pink self-addressed postage prepaid envelope included with the pink reply sheet to Blue Bird for warranty consideration. Reimbursements will be made in accordance with the requirements of the National Highway Transportation Safety Act, Title 49 Code of Federal Regulations, Parts 573 and 577.

Please contact your local Blue Bird Dealer with any questions regarding this recall campaign.

If Blue Bird Body Company should fail to or is unable to remedy this condition without charge to you, you may contact:

**ADMINISTRATOR
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
1200 NEW JERSEY AVENUE, SE
WASHINGTON, D.C. 20590**

Or, you may call The National Highway Traffic Safety Administration toll free at:
1-888-327-4236 TTY 1-800-424-9153 or go to: <http://www.safercar.gov>



RECALL

R20AY – Steering Wheel Nut Torque Confirmation

Models Affected: Certain 2021 Model Year Vision Buses

Issue: The nut that retains the steering wheel to the steering shaft may not have been torqued to factory specifications on the affected buses.

Corrective Action: The steering wheel nut must be inspected for proper torque and torqued properly according to the Blue Bird provided instructions, if necessary.

WARNING: Always follow all Federal, State, Local and Shop safety standards and use proper safety equipment, and thoroughly read and understand all instructions before performing these procedures.
Park bus on level surface, apply parking brake, turn off ignition key, and chock wheels.

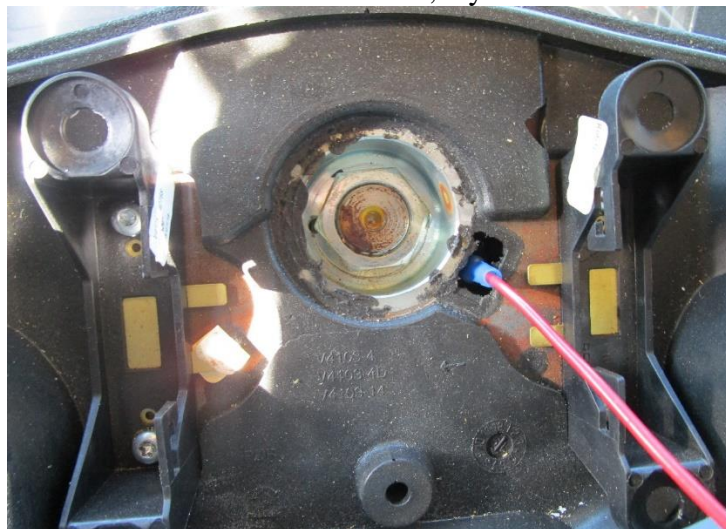
Instruction

1. Lift up on top of steering wheel cover to remove. See Photo (1)



Photo 1

2. The cover contains the horn wire, lay the cover to the bottom.



3. Torque the steering wheel nut to 40-50ft lbs.
4. Ensure the horn wire is securely connected, then reinstall the steering wheel cover by pressing bottom portion in first followed by top of steering wheel cover until secure.